



Increase the value of your Workday investment.

Once you are live with Workday, we continue to provide you with ongoing guidance, training, and enablement to ensure you are getting the most out of Workday. Our Education and Enablement Programs and Services help you:

- Stay current on the latest Workday innovations
- Configure and use Workday to support your business
- Learn about new features and adopt them as the needs of your business evolve

	Online
	Live, in-Classroom
	Virtual Appointment
	Kit

	DESCRIPTION	AUDIENCE	FORMAT
Higher Self-Sufficiency	Workday Pro Get deep expertise in Workday in this customer-focused accreditation program: <ul style="list-style-type: none"> • Various tracks deliver relevant courses plus a written test • Membership in the private Workday Pro Community Group • Access to the Workday Touchpoints Kit • Training with each new Workday release at no additional cost 	Workday administrators with exceptional technical and functional expertise who want to engage with the Workday ecosystem to reach similar levels of expertise	
	Workday Touchpoints Kit Understand where product touchpoints exist to aid in design considerations through this collection of diagrams, heat maps, and organizational details. Helps to enable higher-quality deployments.	<ul style="list-style-type: none"> • Consultants • Customers with Workday Pro accreditation • Customers who have reviewed the Getting Started with Workday Touchpoints Kit Customer roles: <ul style="list-style-type: none"> • Integration leads • Project managers • Workday administrators 	
	The Next Level Interact with feature demonstrations for highly self-sufficient customers wanting tips and tricks for self-deployment or fit/gap analysis.	Customer roles: <ul style="list-style-type: none"> • Subject matter experts who support the rollout of a new feature • Workday administrators 	
	Adoption Kit Accelerate your Workday rollout. Train your users with a collection of video, job aid, facilitator, and communication resources. Use as is or tailor to your needs.	Customer roles: <ul style="list-style-type: none"> • Employees • Managers 	
	Enablement Workshops Extend and optimize while learning and collaborating with your peer customers in virtual and classroom environments.	Production customer roles: <ul style="list-style-type: none"> • Workday administrators 	
	Learn In-Person Reinforce your learning and meet Workday training requirements. This instructor-led classroom training combines lectures, social learning, product demonstrations, and hands-on activities.	First-time users of Workday or those looking to get foundational knowledge on specific functional areas. Customer roles: <ul style="list-style-type: none"> • Functional leads • Workday administrators 	



Education and Enablement Quick Reference Guide

Higher Ecosystem Reliance

	DESCRIPTION	AUDIENCE	FORMAT
Learn On-Demand	Prepare for your deployment with anytime access to topic-specific courses that you complete at your own pace. A great supplement to instructor-led courses.	Individuals who want to reinforce or expand their knowledge of Workday in a specific functional area. Customer roles: • Workday administrators	
Learn Virtual	Participate remotely in hands-on activities and interact with other Workday customers in these live, instructor-led virtual classroom sessions.	Customer roles: • Business users • Integration leads • Workday administrators	
Learn Independent	Experience hands-on activities in a Workday training tenant and access a comprehensive online learning curriculum that you complete at your own pace.	Customer roles: • Integration leads • Workday administrators	
Office Hours	Get expert guidance with configuration questions, best practices processes, and tailored demonstrations of subscribed features.	Customer roles: • Transactional leaders • Workday administrators	
Jumpstart	Extend the use of your Workday investment in a specific feature area with the assistance of Workday experts on subsequent deployments.	Customer roles: • Business process owners • Change managers • Subject matter experts • Workday administrators	
Review and Recommend	Identify and execute on opportunities for optimization and feature release uptake due to changing business needs. This deep-dive, feature-focused review includes discovery, working sessions with a consultant, and a summary of recommendations.	Customer roles: • Business process owners • Executive leadership • Subject matter experts • Workday administrators	