

# Delivery Assurance from Workday

## Get the guidance you need for a successful deployment.

Deploying new technology that impacts the core of your organization can be daunting—but Delivery Assurance from Workday helps you rise to the challenge. By incorporating leading practices, a common set of tools, and collective experience and expertise, our Delivery Assurance service provides the guidance you need to go live on time and on budget.

### Mitigate your risk.

By proactively reviewing key components at strategic points during your deployment, Delivery Assurance helps to mitigate risks early on and find workable solutions for a smoother deployment.

### Partner with a deployment expert.

Get vital assistance during your deployment from your dedicated delivery assurance manager (DAM) with expertise in leading and managing successful Workday deployments. As your Workday point of contact and Steering Committee advocate, your DAM can help ensure that any issues get resolved quickly, escalations are effectively managed, and a clear line of project accountability is established.

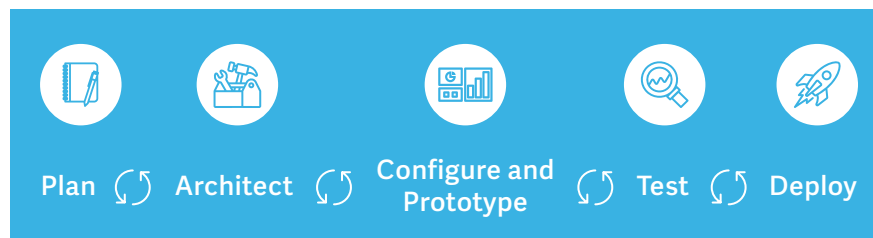
### Leverage a proven methodology.

We've evolved our process over thousands of successful deployments for organizations across industries and around the world—so you can rest easy with a deployment methodology that works.



## The five stages of a successful Workday deployment.

Our proven methodology follows five stages from planning through to launch, with each building off of the last. And with Delivery Assurance, you'll have expert help every step of the way.



### Why do we require Delivery Assurance?

Every deployment presents unique challenges—and we want to make sure yours is as successful as possible. With Delivery Assurance from Workday, you gain:

- 1 Strong risk mitigation
- 2 A deployment process that adheres to Workday standards and methodology
- 3 A dedicated point of contact from beginning to end
- 4 Leading practices and collective expertise gained from prior successful deployments

Delivery Assurance contributes to:

**70%**  
Customers live on Workday

**97%**  
Customer satisfaction



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