

Workday Success Plans

In today's changing world, your business needs are constantly evolving – with many planned and unplanned hurdles on the path to success. Whether you're a finance, HR or IT leader, the right plan and support can make all the difference in helping you respond to change and achieve your defined business goals.



3 key steps on your path to success

- 1 Gain quicker time-to-value on your investments**
- 2 Reduce risk**
- 3 Empower your teams**

Workday Success Plans can help you do just that.

What are Workday Success Plans?

Workday Success Plans is a **subscription-based** service that provides exclusive **education, tools** and **expertise** to help your teams get the most out of Workday.

What's more, you can rely on continuous support – and leverage what you need, when you need it.



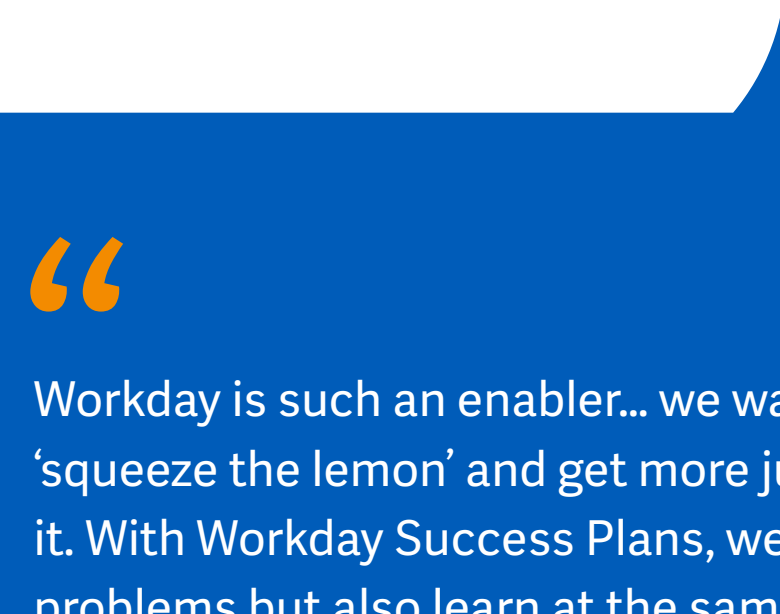
Your personal trainer for using Workday

Workday Success Plans are like a personal trainer for using Workday. Working alongside you, we:

Help you use Workday more effectively to achieve your business goals faster

Recommend new features to adopt so you can stay on track

Equip you with the tools you need to be agile and the know-how to act fast when the unexpected happens



“Workday Success Plans gives my teams guidance that grows independence and confidence with Workday. This has helped our teams work efficiently and has made life easy for me as their leader.”

Ann LaPorte
Vice President, Human Resources, Ziegler Inc.

“Workday is such an enabler... we wanted to ‘squeeze the lemon’ and get more juice out of it. With Workday Success Plans, we solve our problems but also learn at the same time. That collaboration is more than a transactional relationship.”

Steve Gillooly
Vice President, Human Resources, A+E Networks

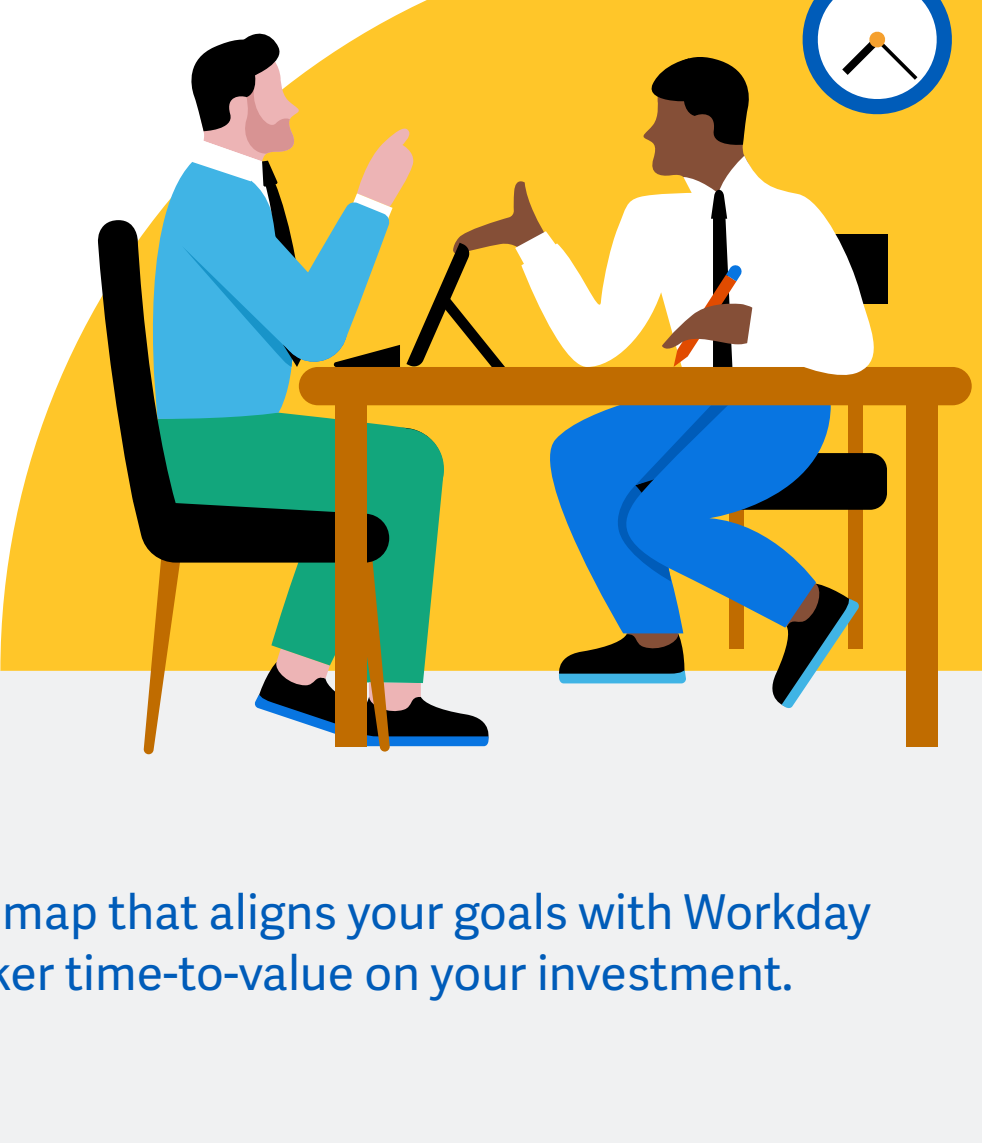


Ask-an-Expert

Get on-demand, personalised guidance from Workday experts – including troubleshooting, configuration advice and demos of products you own.

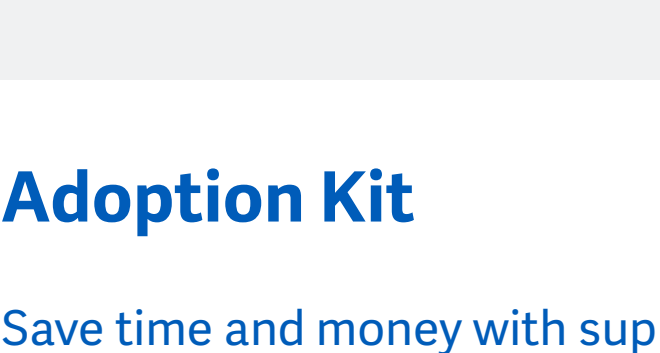
“The consultants are knowledgeable, efficient and a pleasure to work with. They meet us where we are and help us work through our specific challenges. **I've learned more in the last three weeks with 'Ask-an-Expert' than in the last three months.**”

Emilie Clark
Vice President, Talent Operations, Centro



Feature Adoption Planning

Rest easy with a personalised, actionable roadmap that aligns your goals with Workday features and services, to ensure you gain quicker time-to-value on your investment.



“The ‘Feature Adoption Planning’ provided expert input from Workday. It helped us **review our tenant** and **identify areas to improve, discuss new opportunities** with our business users, and plan a pipeline of projects to deliver in the next few months.”

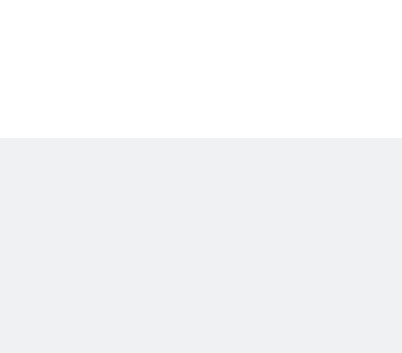
Milen Petkov
Senior Manager, IT Solutions Architect, Healthfirst

Adoption Kit

Save time and money with support materials for common employee and manager self-service tasks and end-user training.

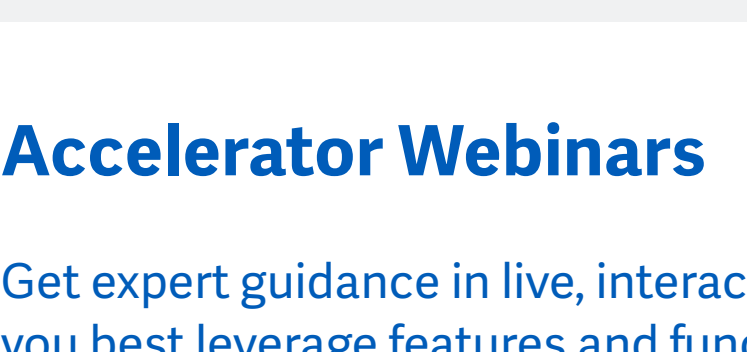
“We use the Adoption Kit in Workday Success Plans to accelerate employee learning and development. **Instead of taking four hours to put together materials for people starting new positions, it takes only 30 minutes** because a lot of the work is already done for us. This productivity is very visible and it's helping our HR team, including executives, be more successful.”

Steve Gillooly
Vice President, Human Resources, A+E Networks



Collaboration Crews

Learn how peers have solved similar challenges and spark new ideas, through small-group sessions with like-minded customers.



“The ‘Crews’ were an excellent way to **connect with other Workday customers who have experience with what we were trying to configure and deploy.** We all came to each meeting prepared with questions to discuss with each other.”

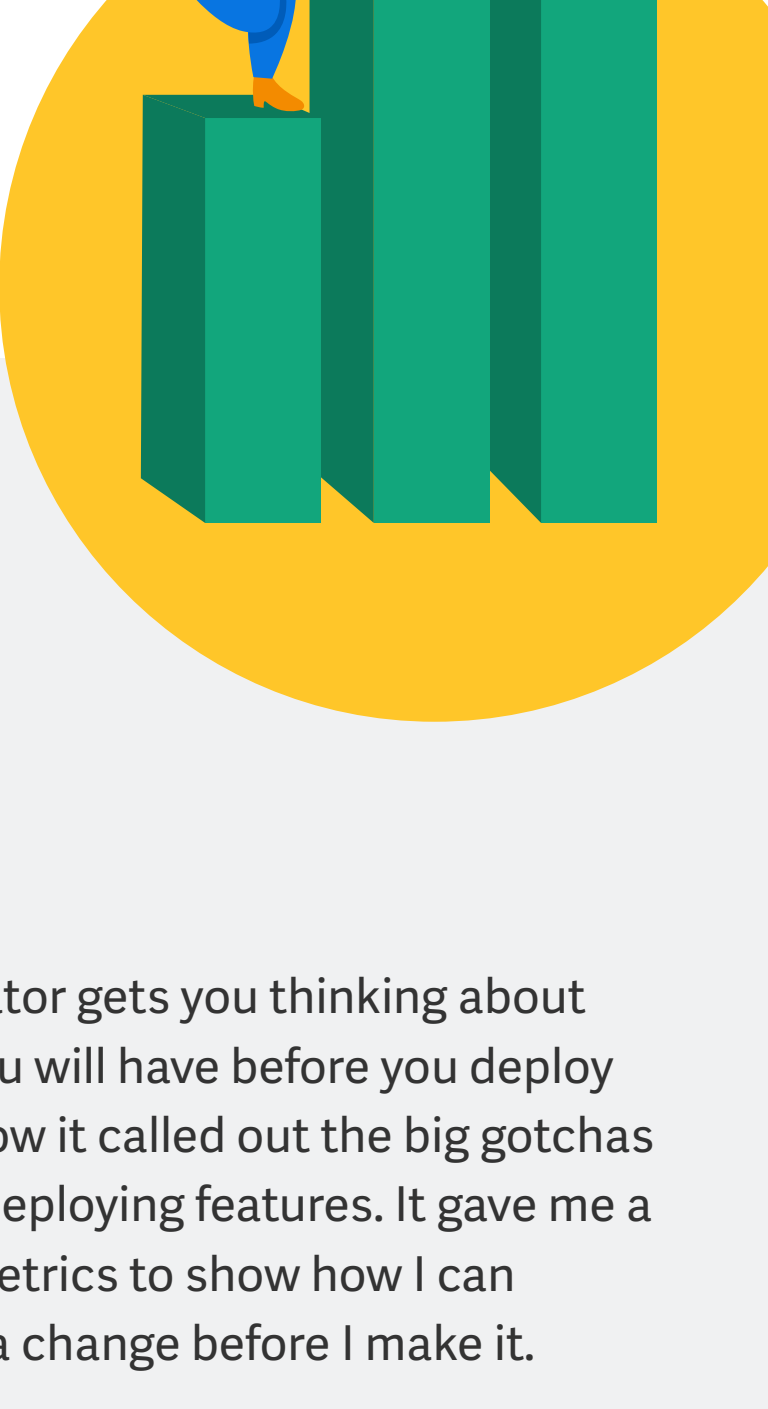
Suzanne Ruuhela
Director, Human Resources, Ascensus

Accelerator Webinars

Get expert guidance in live, interactive webinars, designed to help you best leverage features and functionality within your tenant.

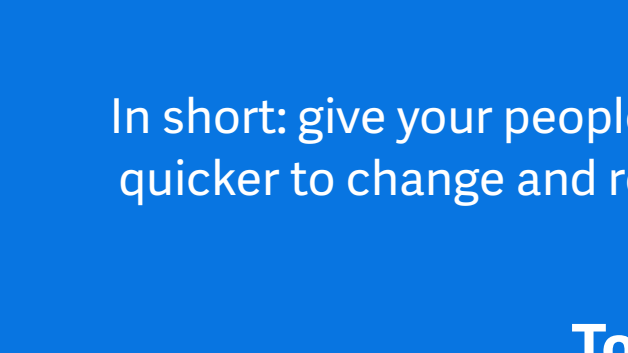
“The variety of webinars were helpful on multiple levels. Some provide ideas to help us develop our deployment and adoption strategy and others are more specific like how to do configurations, launch templates in the COVID-19 environment, and manage security.”

Kelly Barnes
Senior Manager, Finance Business Services and Information Systems, Montage Hotels & Resorts



Feature Accelerators

Quickly self-deploy or enhance features with exclusive online content and virtual coaching to make sure you're agile in times of change.



“The Feature Accelerator gets you thinking about the conversations you will have before you deploy the feature. I loved how it called out the big gotchas and perspective for deploying features. It gave me a starting point with metrics to show how I can gauge the impact of a change before I make it.”

Jan Henry
HRIS Manager, Cloudera

And more

Empower your teams and reach your goals faster with Workday Success Plans

In short: give your people more confidence, accelerate time to value, respond quicker to change and reach your goals faster using Workday Success Plans.

To learn more, please visit:

workday.com/wsp

Or contact your Workday sales representative or Customer Success Manager.