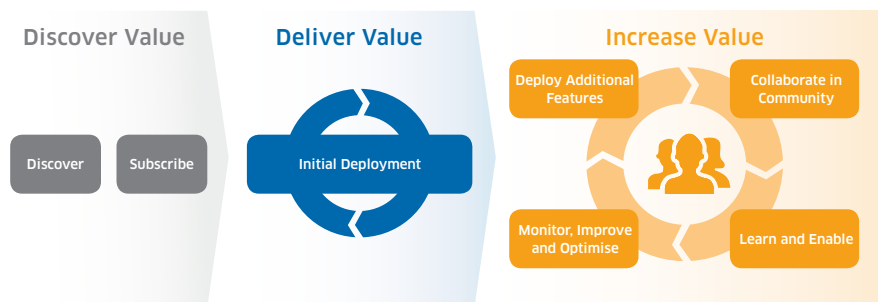


Assess, Align, and Energise Your Workday Deployment

Workday offers a wide range of post-deployment services to help customers to realise and increase the value from their investment. Whether you are planning to roll out new technology, enhance current configurations, or determine whether a particular product feature is the right fit, Workday provides a mix of standard and premium services tailored to meet your needs.



The Review and Recommend Service is designed for customers who have been live for several updates and want to step back and assess current configurations in relation to Workday-delivered enhancements and any changes in business drivers or needs.

Review and Recommend

The Review and Recommend Service is a fixed-fee assessment for customers who want assistance identifying opportunities to further maximise and optimise the value of their investment in Workday. In the Review and Recommend Service, Workday conducts a detailed review of current Workday usage and configuration as well as discussions with Workday stakeholders, administrators, and users to identify any perceived issues and opportunities for optimisation or expansion.

What We Do

Through a series of interviews and facilitated discussions with key project team members, stakeholders, and users, Workday will:

- Engage with you to identify opportunities for optimisation
- Document discussion
- Provide a detailed written assessment that documents issues; categorise them as low, medium, or high complexity and impact; and offer recommendations for optimisation

Post-Deployment Services

	Included	Additional Cost
The Next Level	+	
Coffee Break Sessions	+	
What's New	+	
Premium Customer Success		+
Enablement Workshops		+
Jumpstart Services		+
Deployment Services		+
Office Hours		+
Review/Recommend Services		+
Production Integration Assistance		+
On Demand Education		+

Value

- Focused on your success, not just go-live or buying the next module
- Ease adoption of new Workday capabilities to realise and increase value
- Deep expertise where and when you need it
- Learn and grow your own expertise with our help

Delivery Approach

The Review and Recommend Service has three parts:

- **Stage 1: Discovery and Pre-Meeting Configuration**
Review: One or two conference calls as needed to discuss current configuration and concerns, and to identify areas of focus as well as a tenant review of current configurations.
- **Stage 2: On-Site Session:** Two days onsite to discuss specific areas of concern with executive sponsor, stakeholders, system administrators and users as agreed upon during discovery.
- **Stage 3: Assessment and Recommendation**
Delivery: One week following the onsite session, Workday will provide an Assessment and Recommendations document that outlines areas for optimisation. The assessment will categorise issues as low, medium, or high complexity; low, medium, or high impact; and, if appropriate, as short-, medium- or long-term goals. The recommendations will suggest ways to optimise Workday configurations to gain the highest impact in the shortest period as well as a suggested deployment timeline.

Feature Areas

Review and Recommend fixed-price, packaged service scope is currently limited to a review of core HCM (including compensation), security, and business-process configurations.

For a current list of all feature areas available as a Review and Recommend Service, or to determine if a Review and Recommend Services package is right for you, visit the Enablement Services page on Community, <https://community.workday.com/node/45007>, or contact us directly at customer.enablement@workday.com.

